

## UDCU's Home Banking will have a new look beginning May 23, 2016!

## Things you should know:

- If you saved the Home Banking link as a favorite in your browser, it will no longer work as of May 23, 2016.
- To access the **new** Home Banking site on or after May 23, 2016, please visit UDCU's main website (<u>www.udcu.org</u>) and click on the "Member Login" button save the new link as a favorite.
- Enter your User Name in "User Logon". **NOTE:** If your User Name contains a special character or space (not including "."), the character or space has been replaced with a "0" (zero). Example: John Doe! is now JohnDoe0.
- Your password is now a "Security Code". Your initial password will be "security" and the last four digits of your social security number.

Example: Password was Luvmy1230abc Security Code is now security1234

NOTE: You will be able to change your security code after logging in.

• Any automatic transfers set up in Home Banking will need to be reset.

If you have questions, please contact UDCU at (510) 287-0465.

The Utility District Credit Union takes the security of members' personal accounts extremely seriously and utilizes multiple methods to monitor and protect our members' funds from fraudulent activity. It is highly recommended that members monitor their account activity on a regular basis.